Sr. No.:

(DØ NOT OPEN THIS QUESTION BOOKLET BEFORE TIME OR UNTIL YOU ARE ASKED TO DO SO)



Paper I.D. No.: 57554 BBA 6th Sem.

Consumer Protection

Paper: BBAN-604

Time: 45 Minutes	Max. Score: 40		Total Questions: 50
Roll No. (in figures) SCZ 6 347	(in words) h(+ five	lath Twent	six thousand End hur.

Name of Exam. Centre Global hat. of Tech. 9 Mg md. Centre Code 37

Date of Examination: 19/10/2020

(Signature of the Candidate)

(Signature of the Invigilator)

CANDIDATES MUST READ THE FOLLOWING INFORMATION/INSTRUCTIONS BEFORE STARTING THE QUESTION PAPER.

- 1. Attempt any 40 questions.
- 2. The candidates must return the Question booklet as well as OMR answer-sheet to the Invigilator concerned before leaving the Examination Hall, failing which a case of use of unfair-means/mis-behaviour will be registered against him/her, in addition to lodging of an FIR with the police. Further the answer-sheet of such a candidate will not be evaluated.
- 3. Keeping in view the transparency of the examination system, carbonless OMR Sheet is provided to the candidate so that a copy of OMR Sheet may be kept by the candidate.
- 4. Question Booklet along with answer key of all the A, B, C & D code will be got uploaded on the University website after the conduct of Examination. In case there is any discrepancy in the Question Booklet/Answer Key, the same may be brought to the notice of the Controller of Examination in writing/through E.Mail within 24 hours of uploading the same on the University Website. Thereafter, no complaint in any case, will be considered.
- 5. The candidate MUST NOT do any rough work or writing in the OMR Answer-Sheet. Rough work, if any, may be done in the question booklet itself. Answers **MUST NOT** be ticked in the Question booklet.
- 6. There will be no negative marking. Each correct answer will be awarded one full mark. Cutting, crasing, overwriting and more than one answer in OMR Answer-Sheet will be treated as incorrect answer.
- 7. Use only Black or Blue BALL POINT PEN of good quality in the OMR Answer-Sheet.
- 8. BEFORE ANSWERING THE QUESTIONS, THE CANDIDATES SHOULD ENSURE THAT THEY HAVE BEEN SUPPLIED CORRECT AND COMPLETE BOOKLET. COMPLAINTS, IF ANY, REGARDING MISPRINTING ETC. WILL NOT BE ENTERTAINED 15 MINUTES AFTER STARTING OF THE EXAMINATION.

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The Combanior protection act 1500 chacted in	1.	The	Consumer	protection	act	1986	enacted	in	
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(1) 24 October, 1986

(2) 24 October, 1987

(3) 24 August, 1986

(4) 15 June, 1986

2. The Consumer Protection Act 1986 extends to:

- (1) The whole India
- (2) The whole India except Jammu and Kashmir
- (3) The whole India except Nagaland Tribal Area
- (4) Both (2) & (3)

3. As per Section 2(1)(b) of Consumer Protection Act 1986, "complainant" means:

- (1) A consumer
- (2) Any consumer association registered under the Companies Act, 1956
- (3) The Central Government or any State Government
- (4) All of the above

4. As per Section 2(1)(c) of Consumer Protection Act 1986, "complaint" means any allegation in writing made by a complainant that a trader or service provider has charged for the goods or services a price in excess of the price.

- (a) Fixed by or under any law for the time being in force
- (b) Displayed on the goods or any package containing such goods
- (c) Displayed on the price list exhibited by him
- (d) Agreed between the parties

Codes:

(1) (a), (b) & (c)

(2) (a), (c) & (d)

(3) (a), (b) & (d)

(4) (a), (b), (c) & (d)

- 5. In case of death of a consumer who can prefer compliant under Section 2(1)(b) of Consumer Protection Act 1986:
 - (1) His legal heir or representative
 - (2) State Government
 - (3) Consumer association registered under the Companies Act, 1956
 - (4) No one can prefer complaint
- 6. As per Section 2(1)(a) of Consumer Protection Act 1986, 'appropriate laboratory' means a laboratory or organization:
 - (i) Recognised by the Central Government
 - (ii) Recognised by a State Government
 - (iii) Financed or aided by the Central Government or a State Government for carrying out analysis or test of any goods with a view to determining whether such goods suffer from any defect

Codes:

(1) (i) & (ii)

(2) (ii) & (iii)

(3) (i) & (iii)

- (4) (i), (ii) & (iii)
- 7. As per Section 2(1)(m) of Consumer Protection Act 1986, "person" includes:
 - (i) a firm whether registered or not
 - (ii) a Hindu undivided family
 - (iii) a co-operative society
 - (iv) every other association of persons whether registered under the Societies Registration Act, 1860 or not;

Codes:

(1) (i), (ii) & (iii)

(2) (i), (ii) & (iv)

(3) (i), (iii) & (iv)

- (4) (i), (ii), (iii) & (iv)
- 8. As per Section 2(1)(nnn) of Consumer Protection Act 1986, 'restrictive trade practice' include.
 - (i) delay beyond the period agreed to by a trader in supply of goods or in providing the services which has led to rise In the price
 - (ii) any trade practice which requires a consumer to buy, hire or avail of any goods or services as condition precedent to buying, hiring or availing of other goods or services

Codes:

(1) (i) Only

(2) (ii) Only

(3) Both (i) & (ii)

- (4) None of the above
- 9. Which Section of the Consumer Protection Act 1986 states about 'unfair trade practice'?
 - (1) Section 2(1)(d)

(2) Section 2(1)(r)

(3) Section 2(2)(r)

- (4) Section 3(1)(b)
- 10. Which Section of the Consumer Protection Act 1986 states about 'the Central Consumer Protection Council'?
 - (1) Section 7

(2) Section 2

(3) Section 5

(4) Section 4

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(2) The Minister in charge of consumer affairs in the State Government

(3) The Prime Minister

(4) The Speaker of Lok Sabha

12. The Central Council shall convene at least..... meeting in every year.

(1) two

(2) one

(3) three

(4) there is no such condition

13. Which of the following are the objects of the Consumer Protection Councils:

(i) the right to be protected against the marketing of goods and services which are hazardous to life and property

(ii) the right to be informed about the quality, quantity, potency, purity, standard and price of goods or services so as to protect the consumer against unfair trade practices

(iii) the right to seek redressal against unfair trade practices or restrictive trade practices or unscrupulous exploitation of consumers

(iv) the right to consumer education

Codes:

(1) (i), (ii) & (iv)

(2) (i), (ii) & (iii)

(3) (i), (iii) & (iv)

(4) (i), (ii), (iii) & (iv)

(3) Governor of the State

Council is prescribed by:

(1) Central Government

(4) State High Court

(2) State Government

15. What is the minimum age to be appointed as the member of consumer dispute redressal forum/commission?

14. The number of official and non-official members in District Consumer Protection

(1) 35

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(2) 40

(3) 25

(4) 20

16. For appointing as member of the consumer dispute redressal forum/ commission, at least years' experience in dealing with problems relating to economics, law, commerce, accountancy, industry, public affairs or administration is required?

(1) 15 years

(2) 5 years

(3) 10 years

(4) 7 years

17. Consumer Protection Act is significant to:

(1) Immovable Goods

(2) Movable Goods

(3) Particular Goods and Services

(4) All Goods and Services

18. How many rights does a consumer have under the Consumer Protection Act?

(1) 8

(2) 6

(3) 4

(4) 5

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9.	Under the Consumer Protection Act, the	rights of a consumer do not include to be:	24.	Which of the following forum can reappoint the same person as to its member?	
	(1) Safety	(2) Current		(1) National Commission	
	(3) Presented	(4) Informed		(2) State Commission	
	(4) State Ingh Cooker	Stall on the water of the		(3) District Commission	
20.	When the seller manipulates the price, it	is known as:		(4) None of the above	
	(1) Caveat Emptor	a instantient armin	25.	In which forum it is compulsory to have a female member?	
	(2) Unfair trade practices			(1) National Commission	
	(3) Restricted trade practices			(2) State Commission	
i sitti	(4) None of the above	16. For appointing as hospites of the comm		(3) District Commission	
mic		mplaint?		(4) All of the above	
21.			26.	MRTP Act was implemented in:	
	(1) Individual consumer			(1) 1970 (2) 1969	
	(2) Unrecognized consumer organization	on .	\$ 7.	(3) 1968 (4) 1967	2
	(3) State Govt.	1 The Community Protection Act in algorithment to		Section 2 in the section are consistent and an explained and an explained and a section and a sectio	E.,
	(4) Central Govt.	of the Contract of the Contrac	27.	Acc. To Ramaswamy and Nama Kumari, how many types of buying motives.	
22.	The maximum age of State Commission	Member should be:		(1) 2	
		(2) 35		(3) 4 (4) 5 more frame (4) 5	
	(1) 60	(4) 65	28.	Rights of consumer are protected under	
	(3) 70	or meating mutanature, adult or ten's contract of the		(1) Consumer Protection Act 1986	
23.	The maximum age of National Commis	ssion Member should be:		(2) Consumer Protection Act 1990	
	(1) 60	(2) 35		(3) Consumer Protection Act 1982	
	(3) 70	(4) 65		(4) Consumer Protection Act 1991	P.,
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	and the second second			A THE RESIDENCE OF THE PROPERTY OF THE PROPERT	

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29.	. The consumer has the right to get c		
	right to:		S Davidnes TTT
	(1) Right to choose	(2) Right to seek redress	
	(3) Right to safety	(4) Right to information	
30.). Which of the following are the ways	and means of consumer prote	ection?
	(1) Self-regulation by the business	and the same of th	
	(2) Business association	halfelierd	n 2 Limb (p = (A)
	(3) Government	na in the same of	complete the
	(4) All of the above		And injuries 15
31	31 is the standardized ma	ark on Jewellery.	de un in the thir-
	(1) ISI	(2) FPO	THE ACT WILL
	(3) Hallmark	(4) CERC	
32	32 are made to hear co	omplaints of the value less that	n 5 lakhs.
× .	(1) Consumer Forum at district le	vel il funto di ramide di la cust	syemilar of Jan
3	(2) State Commission		
	(3) National Commission	2.001	
	(4) None of the above	and the state of the same	Seamen tables
3	33. The District Council shall held	meetings every y	ear.
-	(1) One	(2) Three	AND A THE PROPERTY AND A
	(3) Two	(4) Four	per similar H
	The state of the s		1

34.	4. President of the District Forum shall be a po	person who has been, or is qualified to be
	The second secon	District Collector
	(3) Munsif Court Judge (4)	High Court Judge
35.	5. Bach District Forum shall consist of president), one of whom shall be a woman.	number of members (excluding
7 700	(1). 4 (2) 2 (3) 3	3 (4) None of these
36.		nittee constituted for appointing chairman
10,00	(1) President of the State Commission	40. The Diener Forum shall have juri- the goods or survious and the cou-
A PLICA	(2) Chief Justice of the High Court	acogtin
Į.	(3) Secretary in charge of the Department dea	aling with consumer affairs in the State
	(4) Minister in charge of the Department deal	ling with consumer affairs in the State
37.	the Selection Committee constituted for app	
	(1) Minister in charge of the Department deali	ling with consumer affairs in the State
	(2) The Chief Justice of the High Court	42 I put apm of Coll. (1) College inter College of Tel.
	(3) A sitting Judge of that High Court nomi	
	(4) Secretary in charge of the Department deal	
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1	The salary or honorarium and other allowances payable to the members of the District
8.	Forum shall be prescribed by
	(1) the Governor of the State (2) the National Commission
	(3) the Central Government (4) the State Government
39.	Every member of the District Forum shall hold office for a term of
y itb	(1) five years or upto the age of sixty five years, whichever is earlier
	(2) six years or upto the age of sixty five years, whichever is earlier
	(3) five years or upto the age of sixty years, whichever is earlier
	(4) six years or upto the age of sixty seven years, whichever is earlier
40	The District Forum shall have jurisdiction to entertain complaints where the value of the goods or services and the compensation claimed does not exceed
	(1) 50 lakhs (2) 20 lakhs
	(3) 10 lakhs (4) 5 lakhs
4	1. Consumer Protection Act is significant to:
70	(1) Immovable Goods (2) Movable Goods
	(3) Particular Goods and Services (4) All Goods and Services
- 4	12. Full form of CCI?
	(1) Competition Commission of India (2) Competition Council of India
31 T	(2) Competition Council of India (3) Competitor Commission of India (4) None
5	(4) None
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43.	. How many rights does a consumer have under the C	onsumer Protection Act?
7- 60	(1) 8	siller is called:
	(2) 6	. (1) Consumer about 1989
	(3) 4	rout store meaning (T)
	(4) 5	(Self-organism orthogo
44.		(e) Consumer education
	(1) Monopolistic and Restricted Trade Practices	48. When a single consumer full
	(2) Monopolistic and Reserved Trade Practices	mint short (1)
	(3) Monopoly and Restricted Trade Practices	(2) Consumer Association
	(4) Monopoly and Reserved Trade Practices	on major made E (C)
AE.	Monomolistic Truste una di anti la f	avoid path to allow (40)
45.	1. The second se	49. "Doo't purchase in busie", th
	(2) Charge unreasonable high prices	(1) requisibility
	(3) Deteriorate product quality	Pites (E)
e .	(4) Follow kinked demand curve	50, The unisation organizations
46.	Objectives of Competition Act except:	intall (logs (1)
	(1) Control of monopolies	menti drotto (11
1	(2) Concentration of economic power	milez alls mort entire (se (2)
	(3) Prohibition of restrictive trade practices	q all graduit telefitical (14) constituto Divincento Presi
	(4) Prohibition of unfair trade practices	11° V
57554/	/(A)	P. T. O.

47.	To provide protection to consume seller is called:	ers against improper	behaviour of the	producer	ar
	(1) Consumer awareness				
	(2) Consumer protection			10	
	(3) Consumer welfare			s & 110	
	(4) Consumer education		wood stands 150		
48.	When a single consumer fails to g	et his rights protected			
	(1) Trade Union	Solfred Heart Level	east how satisfaction	mik (S)	100
	(2) Consumer Association		ripació sinà logario		
	(3) Labour Union		research lond study		
71 11	(4) None of the above		one may smart! Filled		1
49.	"Don't purchase in haste", this is a		of the consume		
	(1) responsibility	(2) right			a,
	(3) act	(4) All of th	e above		
50.	. The consumer organizations colle	ect the samples of the	product for		
	(1) sell them	yuayooy lod	antitioning to		
	(2) check them		wike word in 16		×
-	(3) get bribe from the seller	ngyeng milit			
	(4) distributed among the poor		nay instant to occule		
				5	

Total No. of Printed Pages: 13

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Consumer Protection

Paper: BBAN-604

Time: 45 Minutes	Max. Score: 40	Total Questions: 50
Roll No. (in figures)	6848 (in words) fire Fire	Huosix eightfoureign
Name of Exam.Centre	BA GITM C	Centre Code 377
Date of Examination: 19//	0/2020	

(Signature of the Candidate)

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- 1. Who shall be the Chairman of the Central Consumer Protection Council?
 - (1) The Minister in charge of consumer affairs in the Central Government
 - (2) The Minister in charge of consumer affairs in the State Government
 - (3) The Prime Minister
 - (4) The Speaker of Lok Sabha
- 2. The Central Council shall convene at least..... meeting in every year.
 - (1) two
 - (2) one
 - (3) three
 - (4) there is no such condition
- 3. Which of the following are the objects of the Consumer Protection Councils:
 - (i) the right to be protected against the marketing of goods and services which are hazardous to life and property
 - (ii) the right to be informed about the quality, quantity, potency, purity, standard and price of goods or services so as to protect the consumer against unfair trade practices
 - (iii) the right to seek redressal against unfair trade practices or restrictive trade practices or unscrupulous exploitation of consumers
 - (iv) the right to consumer education

Codes :

(1) (i), (ii) & (iv)

(2) (i), (ii) & (iii)

(3) (i), (iii) & (iv)

(4) (i), (ii), (iii) & (iv)

	The number of official and non-of Council is prescribed by:	ficial members in District Consumer Protection
	(1) Central Government	(2) State Government
	(3) Governor of the State	(4) State High Court
5.	What is the minimum age to be apported forum/commission?	pinted as the member of consumer dispute redressal
= 1	(1) 35	(2) 40
	(3) 25	(4) 20
6.	least years' experience law, commerce, accountancy, indus	consumer dispute redressal forum/ commission, at e in dealing with problems relating to economics, try, public affairs or administration is required? (2) 5 years
	(1) 15 years (3) 10 years	(4) 7 years
7.	Consumer Protection Act is signific	cant to:
	(1) Immovable Goods	more in the application of a fin days of the more more in the im-
	(2) Movable Goods	
	(3) Particular Goods and Services	g manya andrega bangguban stoken a pipu anta lifu (ifu
	(4) All Goods and Services	entranta Empres Someto- or bill all (1)
8	. How many rights does a consumer	r have under the Consumer Protection Act?
	(1) 8	(2) 6
	(3) 4	(4) 5
		Mary Mary Mary Mary Mary Mary Mary Mary

9.	Under the Consumer Protection Act, the rights of a consumer do not include to be:				
	(1)	Safety	(2)	Current	estatume Memphis (6)
	(3)	Presented	(4)	Informed	(2) white Communication
10.		nen the seller manipulates the price, it	is kı		nor-dena e sera is 1 (Cr Le man el eja cinya (F) a
	(1)	Caveat Emptor	e de		ngos es il impel dalido al 181
		Unfair trade practices Restricted trade practices			apikainumi 2 terminaki (1)
	(4)	None of the above			dissistanti (1) and (1
11.	Wh	nich of the following cannot file a com	ıplai	nt?	www.addito.ll/v.249
	(1)	Individual consumer			16. All P. Aufwie neplemen
	(2) Unrecognized consumer organization				
(3) State Govt.				1 1 (60) (71)	
(4) Central Govt.					har consistential of our Al
12.	The	e maximum age of State Commission	Mer	nber should	be:
	(1)	60	(2)	35	
	(3)	70	(4)	65	ar the transmission of the High
13.	The	e maximum age of National Commiss	ion]	Member sho	uld be:
	(1)	60	(2)	35	minimum manager 18 i
		70	(4)	65	(4) Yearson Production
57554/	(B)			2 10	P. T. C

14.	Which of the following forum can reap	ppoint the same person as to its member?
	(1) National Commission	en de la companya de
	(2) State Commission	(in the state of t
- G	(3) District Commission	a Day American Indicates the Section Co.
	(4) None of the above	
15.		ve a female member ?
1	(1) National Commission	r- nymu mast harattessi, p
112	(2) State Commission	Problem In address
	(3) District Commission	
	(4) All of the above	telephine a rati lemenarghe will us parted from w
16.	6. MRTP Act was implemented in:	Speciments (automorph)
	(1) 1970	(2) 1969
	(3) 1968	(4) 1967
17.	7. Acc. To Ramaswamy and Nama Kur	mari, how many types of buying motives.
,	(1) 2	(2) 3
	(3) 4	(4) 5
18	8. Rights of consumer are protected un	der
	(1) Consumer Protection Act 1986	
	(2) Consumer Protection Act 1990	
	(3) Consumer Protection Act 1982	
	(4) Consumer Protection Act 1991	

19. The consumer has the right to get compensation against unfair trade practice right to:			
	(1) Right to choose	(2) Right to seek redressal	
	(3) Right to safety	(4) Right to information	
20.	Which of the following are the	ways and means of consumer protection?	
	(1) Self-regulation by the busi	ness	
	(2) Business association		
	(3) Government	Edition and a second of the se	
	(4) All of the above	- All the protect of the party of the second	
21.	is the standardize		
	(1) ISI ·	(2) FPO	
	(3) Hallmark	(4) CERC	
2.	are made to hea	r complaints of the value less than 5 lakhs.	
	(1) Consumer Forum at district	l level	
	(2) State Commission	and the state of t	
	(3) National Commission		
	(4) None of the above	A DE PERMITANTE DE L'ANDRE DE L'A	
3.	The District Council shall held	meetings every year.	
	(1) One	(2) Three	
	(3) Two	(4) Four	

District Forum (CDRF)?		(4) Minister in charge of the Department dealing with consumer affairs in the State
	27.	the Selection Committee constituted for appointing chairman and members of

- (1) Minister in charge of the Department dealing with consumer affairs in the State
- (2) The Chief Justice of the High Court
- (3) A sitting Judge of that High Court nominated by the Chief Justice of the High Court
- (4) Secretary in charge of the Department dealing with consumer affairs in the State

28. The salary or honorarium and other allowances payable to the members of the District Forum shall be prescribed by (1) the Governor of the State (2) the National Commission (3) the Central Government (4) the State Government 29. Every member of the District Forum shall hold office for a term of (1) five years or upto the age of sixty five years, whichever is earlier (2) six years or upto the age of sixty five years, whichever is earlier (3) five years or upto the age of sixty years, whichever is earlier (4) six years or upto the age of sixty seven years, whichever is earlier The District Forum shall have jurisdiction to entertain complaints where the value of the goods or services and the compensation claimed does not exceed rupees. (1) 50 lakhs (3) 10 lakhs (4) 5 lakhs 31. Consumer Protection Act is significant to: (1) Immovable Goods (2) Movable Goods (3) Particular Goods and Services (4) All Goods and Services **32.** Full form of CCI? (1) Competition Commission of India

(2) Competition Council of India

(4) None

57554/(B)

(3) Competitor Commission of India

33.	How many rights does a consumer have under the Consumer Protection Act?	37.	To provide protection to consuseller is called:	mers against improper behaviour of the producer an
	(1) 8		(1) Consumer awareness	Number 2 from principal treatment in the Latin reset (C)
	(2) 6		(2) Consumer protection	
4 f.	(3) 4		(3) Consumer welfare	(1) The state induced the Southest friend Arms
	(4) 5		(4) Consumer education	(£) 4 (£) (light (+)
34.	MRTP Act stands for:	- * L * *	When a single consumer fails to	get his rights protected, he seeks the help of:
	(1) Monopolistic and Restricted Trade Practices		(1) Trade Union	(2) Consumer Association
	(2) Monopolistic and Reserved Trade Practices	H	(3) Labour Union	(4) None of the above
	(3) Monopoly and Restricted Trade Practices	1002.		mizmu paz yas kilipamen wila tegna akti (b). "
X pr	(4) Monopoly and Reserved Trade Practices	39.	"Don't purchase in haste", this is	s an important of the consumer.
			(1) responsibility	(2) right
3	5. Monopolistic Trade practices include except:	White the said	(3) act	(4) All of the above
	(1) Eliminate completion from the market		School of source to show it to	de Digraphymou is 'ed' slagel portries 'nt 'nothis illis
	(2) Charge unreasonable high prices	40.	The consumer organizations col	lect the samples of the product for
10	(3) Deteriorate product quality		(1) sell them	n gallan Same allt hill mill ghill sabini no kil basett (a)
	(4) Follow kinked demand curve		(2) check them	the Oligitic ed on the gireds we my probagin commit
1 3			(3) get bribe from the seller	
	36. Objectives of Competition Act except:		(4) distributed among the poor	and ad boudies will of higher har barries (197
	(1) Control of monopolies		(4) distributed among the poor	The state of the s
1,50		41.	The Consumer protection act 19	86 enacted in :
	(2) Concentration of economic power	C75 - 1-1	(1) 24 October, 1986	(2) 24 October, 1987
	(3) Prohibition of restrictive trade practices	gillani, to Junio j		and the state of t
	(4) Prohibition of unfair trade practices		(3) 24 August, 1986	(4) 15 June, 1986
- 18		57554/	(B)	P.T.

					1006	tondo	to	
			Protection	Act	1980	extenus	FO	
40	The Cor	gilmer	Protection	LICE	100			

(1) The whole India

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- (2) The whole India except Jammu and Kashmir
- (3) The whole India except Nagaland Tribal Area
- (4) Both (2) & (3)

43. As per Section 2(1)(b) of Consumer Protection Act 1986, "complainant" means:

- (1) A consumer
- (2) Any consumer association registered under the Companies Act, 1956
- (3) The Central Government or any State Government
- (4) All of the above
- 44. As per Section 2(1)(c) of Consumer Protection Act 1986, "complaint" means any allegation in writing made by a complainant that a trader or service provider has charged for the goods or services a price in excess of the price.
 - (a). Fixed by or under any law for the time being in force
 - (b) Displayed on the goods or any package containing such goods
 - (c) Displayed on the price list exhibited by him
 - (d) Agreed between the parties

Codes:

(1) (a), (b) & (c)

(2) (a), (c) & (d)

(3) (a), (b) & (d)

(4) (a), (b), (c) & (d)

45. In case of death of a consumer who can prefer compliant under Section 2(1)(b) of Consumer Protection Act 1986:

(1) His legal heir or representative

(2) State Government

(3) Consumer association registered under the Companies Act, 1956

(4) No one can prefer complaint

46. As per Section 2(1)(a) of Consumer Protection Act 1986, 'appropriate laboratory' means a laboratory or organization:

(i) Recognised by the Central Government

(ii) Recognised by a State Government

(iii) Financed or aided by the Central Government or a State Government for carrying out analysis or test of any goods with a view to determining whether such goods suffer from any defect

Codes:

(1) (i) & (ii)

(2) (ii) & (iii)

(3) (i) & (iii)

(4) (i), (ii) & (iii)

47. As per Section 2(1)(m) of Consumer Protection Act 1986, "person" includes:

(i) a firm whether registered or not

(ii) a Hindu undivided family

(iii) a co-operative society

(iv) every other association of persons whether registered under the Societies Registration Act, 1860 or not;

Codes:

(1) (i), (ii) & (iii)

(2) (i), (ii) & (iv)

(3) (i), (iii) & (iv)

(4) (i), (ii), (iii) & (iv)

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- 48. As per Section 2(1)(nnn) of Consumer Protection Act 1986, 'restrictive trade practice' include.
 - (i) delay beyond the period agreed to by a trader in supply of goods or in providing the services which has led to rise In the price
 - (ii) any trade practice which requires a consumer to buy, hire or avail of any goods or services as condition precedent to buying, hiring or availing of other goods or services

Codes:

(1) (i) Only

(2) (ii) Only

(3) Both (i) & (ii)

- (4) None of the above
- 49. Which Section of the Consumer Protection Act 1986 states about 'unfair trade practice'?
 - (1) Section 2(1)(d)

(2) Section 2(1)(r)

- (3) Section 2(2)(r)
- (4) Section 3(1)(b)
- 50. Which Section of the Consumer Protection Act 1986 states about 'the Central Consumer Protection Council'?
 - (1) Section 7

(2) Section 2

(3) Section 5

(4) Section 4

Sr. No.:

(DO NOT OPEN THIS QUESTION BOOKLET BEFORE TIME OR UNTIL YOU ARE ASKED TO DO SO)



Paper I.D. No.: 57554

BBA 6th Sem.

Consumer Protection

Paper: BBAN-604

Time: 45 Minutes

Max. Score: 40

Total Questions: 50

Roll No. (in figures) 55268 50 (in words) FIFE, FIND, Two, Six, Eight, Fine, 2010 Name of Exam: Centre Global metitule of tech & Mgmt Centre Code

Date of Examination: 19/10/20

Sharllon

(Signature of the Candidate)

(Signature of the Invigilator)

CANDIDATES MUST READ THE FOLLOWING INFORMATION/INSTRUCTIONS BEFORE STARTING THE QUESTION PAPER.

- Attempt any 40 questions.
- The candidates must return the Question booklet as well as OMR answer-sheet to the Invigilator concerned before leaving the Examination Hall, failing which a case of use of unfair-means/misbehaviour will be registered against him/her, in addition to lodging of an FIR with the police. Further the answer-sheet of such a candidate will not be evaluated.
- Keeping in view the transparency of the examination system, carbonless OMR Sheet is provided to the candidate so that a copy of OMR Sheet may be kept by the candidate.
- Question Booklet along with answer key of all the A, B, C & D code will be got uploaded on the University website after the conduct of Examination. In case there is any discrepancy in the Question Booklet/Answer Key, the same may be brought to the notice of the Controller of Examination in writing/through E.Mail within 24 hours of uploading the same on the University Website. Thereafter, no complaint in any case, will be considered.
- The candidate MUST NOT do any rough work or writing in the OMR Answer-Sheet. Rough work, if any, may be done in the question booklet itself. Answers MUST NOT be ticked in the Question booklet.
- There will be no negative marking. Each correct answer will be awarded one full mark. Cutting, crasing, overwriting and more than one answer in OMR Answer-Sheet will be treated as incorrect answer.
- Use only Black or Blue BALL POINT PEN of good quality in the OMR Answer-Sheet.
- 8. BEFORE ANSWERING THE QUESTIONS, THE CANDIDATES SHOULD ENSURE THAT THEY HAVE BEEN SUPPLIED CORRECT AND COMPLETE BOOKLET. COMPLAINTS, IF ANY, REGARDING MISPRINTING ETC. WILL NOT BE ENTERTAINED 15 MINUTES AFTER STARTING OF THE EXAMINATION.

1,	AA 11	ien of the following cannot the a con	nplaint?	
	(1)	Individual consumer		
	(2)	Unrecognized consumer organizatio	n i i i i i i i i i i i i i i i i i i i	
	(3)	State Govt.		
	(4)	Central Govt.	and the second of the proposed management of the first the control of the control	
2.	The	maximum age of State Commission	Member should be:	
	(1)	60	(2) 35	
	(3)	70	(4) 65	
3.	The	maximum age of National Commiss	sion Member should be:	a
	(1)	and the same of th	(2) 35	
	(3)	70	(4) 65	
4.	Whi	ich of the following forum can reapp	oint the same person as to its member?	
	(1)	National Commission	into the or other site site, consent one.	
	(2.)	State Commission	and the second s	
	(3)	District Commission	Paragraphia (1)	
	(4)	None of the above		
5.	In w	which forum it is compulsory to have		
		National Commission		
	(2)	State Commission		
١.	(3)	District Commission	A Committee of the Comm	
	(4)	All of the above	Mary St. of April Species 18, 184	
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6.	6. MRTP Act was implemented in:		11 is the standardized mark on Jewellery.		
	(1) 1970(3) 1968	(2) 1969(4) 1967	(1) ISI	(2) FPO	
7.	Acc. To Ramaswamy and Nama Kuma		(3) Hallmark	(4) CERC	
	(1) 2	(2) 3	12 arc made	to hear complaints of the value less than 5 lakhs.	
	(3) 4	(4) 5	(1) Consumer Forum at	district level	
8.	Rights of consumer are protected unde	r	(2) State Commission	The the sharing of the Deciment by Specialist of the Special state of th	
141	(1) Consumer Protection Act 1986		(3) National Commission	n (43613) mmu 4 tamasil	
ar year.	(2) Consumer Protection Act 1990	The maying the of Subboal Community	(4) None of the above	Cathle English mantandright of the Stands in amountal (1), s	
	(3) Consumer Protection Act 1982		13. The District Council sha	ll held meetings every year.	
- R"	(4) Consumer Protection Act 1991		(1) One	(2) Three	
9.	The consumer has the right to get corright to:	mpensation against unfair trade practices under	(3) Two	(4) Four	
	(1) Right to choose	(2) Right to seek redressal	14. President of the District	Forum shall be a person who has been, or is qualified to be	
	(3) Right to safety	(4) Right to information	а	(1) the Color market the Tome - 121 the Color	
10.	Which of the following are the ways an	d means of consumer protection?	(1) District Judge	(2) District Collector	
	(1) Self-regulation by the business	n white a side engo et il migrati il digita di est.	(3) Munsif Court Judge	(4) High Court Judge	
	(2) Business association		15. Each District Forum s	hall consist of number of members (excluding	
	(3) Government	amor of the thirth and the control of the control o	president), one of whom	Performed a supplementation of the property of the second	
	(4) All of the above	en septembel to the page of the contract of th	(1) 4 (2)	2 (3) 3 (4) None of these	
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16.	Who is the Chairman of the selection committee constituted for appointing chairman and members of the District Forum (CDRF)?	20.	The second secon	liction to entertain complaints where the pensation claimed does not exceed	
	(1) President of the State Commission		rupees.		
9 11	(2) Chief Justice of the High Court	N . A	(1) 50 lakhs .	(2) 20 lakhs	
	(3) Secretary in charge of the Department dealing with consumer affairs in the State	" 3" " Di	(3) 10 lakhs	(4) 5 lakhs	11
	(4) Minister in charge of the Department dealing with consumer affairs in the State	21.	Consumer Protection Act is significa	nt to :	
17.	In the absence of the President of the State Commission, who will act as Chairman of		(1) Immovable Goods	(2) Movable Goods	
	the Selection Committee constituted for appointing chairman and members of the District Forum (CDRF)?		(3) Particular Goods and Services	(4) All Goods and Services	
	(1) Minister in charge of the Department dealing with consumer affairs in the State	22.	Full form of CCI ?		
	(2) The Chief Justice of the High Court		(1) Competition Commission of Indi	a "	
	(3) A sitting Judge of that High Court nominated by the Chief Justice of the High		(2) Competition Council of India	The state of the s	1
	Court	- Shrain	(3) Competitor Commission of India	days Barries of Subjects which is	
	(4) Secretary in charge of the Department dealing with consumer affairs in the State		(4) None		
18.	The salary or honorarium and other allowances payable to the members of the District	23.	How many rights does a consumer ha	ave under the Consumer Protection Act?	
	Forum shall be prescribed by		(1) 8	(2) 6	
	(1) the Governor of the State (2) the National Commission		(3) 4	(4) 5	
	(3) the Central Government (4) the State Government		MDTD Asset 1 C	Annalysis is a property of	
19.	Every member of the District Forum shall hold office for a term of	24.	MRTP Act stands for:	de la proporción y de la jurificial de la la	
	(1) five years or upto the age of sixty five years, whichever is earlier	100	(1) Monopolistic and Restricted Trac	de Practices	five .
-gittle	(2) six years or upto the age of sixty five years, whichever is earlier		(2) Monopolistic and Reserved Trad	e Practices	
	(3) five years or upto the age of sixty years, whichever is earlier		(3) Monopoly and Restricted Trade I	Practices	
	(4) six years or upto the age of sixty seven years, whichever is earlier		(4) Monopoly and Reserved Trade P	ractices and a segment with a second	ş
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25.	Monopolistic Trade practices include except:	29.	"Don't purchase in haste", this is an important	of the consumer.
	(1) Eliminate completion from the market	12	(1) responsibility (2) right	the above your self-to-grands
	(2) Charge unreasonable high prices		(3) act (4) All of the	above
	(3) Deteriorate product quality	30.	The consumer organizations collect the samples of the p	roduct for
	(4) Follow kinked demand curve		(1) sell them	
26.	Objectives of Competition Act except:	52 H 3 1 1	(2) check them	entroperad legan A. Or
	(1) Control of monopolies		(3) get bribe from the seller	a la la disposición
	(2) Concentration of economic power		(4) distributed among the poor	an Aug by (b)
	(3) Prohibition of restrictive trade practices	31.	The Consumer protection act 1986 enacted in:	
au i	(4) Prohibition of unfair trade practices		(1) 24 October, 1986 (2) 24 October	r, 1987
27.	To provide protection to consumers against improper behaviour of the producer and		(3) 24 August, 1986 (4) 15 June, 19	986
	seller is called:	32.	The Consumer Protection Act 1986 extends to:	alligation manufacts (1)
	(1) Consumer awareness		(1) The whole India	sarginar and multiple
	(2) Consumer protection	S lymps	(2) The whole India except Jammu and Kashmir	to de Section 2019
	(3) Consumer welfare		(3) The whole India except Nagaland Tribal Area	att in legiment of a source
	(4) Consumer education		(4) Both (2) & (3)	Self at transmit (0 + 4
28.	When a single consumer fails to get his rights protected, he seeks the help of:	33.	As per Section 2(1)(b) of Consumer Protection Act 1986	, "complainant" means :
	(1) Trade Union	- Theory	(1) A consumer	and the analysis has the
n r	(2) Consumer Association		(2) Any consumer association registered under the Com	panies Act, 1956
	(3) Labour Union		(3) The Central Government or any State Government	delict register rep
	(4) None of the above		(4) All of the above	13 ampainting
57554/	(C)	57554	(C)	P. T.

- 34. As per Section 2(1)(c) of Consumer Protection Act 1986, "complaint" means any allegation in writing made by a complainant that a trader or service provider has charged for the goods or services a price in excess of the price.
 - (a) Fixed by or under any law for the time being in force
 - (b) Displayed on the goods or any package containing such goods
 - (c) Displayed on the price list exhibited by him.
 - (d) Agreed between the parties

Codes:

(1) (a), (b) & (c)

(2) (a), (c) & (d)

(3) (a), (b) & (d)

- (4) (a), (b), (c) & (d)
- 35. In case of death of a consumer who can prefer compliant under Section 2(1)(b) of Consumer Protection Act 1986:
 - (1) His legal heir or representative
 - (2) State Government
 - (3) Consumer association registered under the Companies Act, 1956
 - •(4) No one can prefer complaint
- **36.** As per Section 2(1)(a) of Consumer Protection Act 1986, 'appropriate laboratory' means a laboratory or organization:
 - (i) Recognised by the Central Government
 - (ii) Recognised by a State Government
 - (iii) Financed or aided by the Central Government or a State Government for carrying out analysis or test of any goods with a view to determining whether such goods suffer from any defect

Codes : '

(1) (i) & (ii)

(2) (ii) & (iii)

(3) (i) & (iii)

(4) (i), (ii) & (iii)

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(ii) & (iii)

- 37. As per Section 2(1)(m) of Consumer Protection Act 1986, "person" includes:
 - (i) a firm whether registered or not
 - (ii) a Hindu undivided family
 - (iii) a co-operative society
 - (iv) every other association of persons whether registered under the Societies Registration Act, 1860 or not;

Codes:

(1) (i), (ii) & (iii)

(2) (i), (ii) & (iv)

(3) (i), (iii) & (iv)

- (4) (i), (ii), (iii) & (iv)
- 38. As per Section 2(1)(nnn) of Consumer Protection Act 1986, 'restrictive trade practice' include.
 - (i) delay beyond the period agreed to by a trader in supply of goods or in providing the services which has led to rise In the price
 - (ii) any trade practice which requires a consumer to buy, hire or avail of any goods or services as condition precedent to buying, hiring or availing of other goods or services

Codes:

(1) · (i) Only

(2) (ii) Only

(3) Both (i) & (ii)

(4) None of the above

C

39.	Which Section of the Consumer Protection Act 1986 states about 'unfair trac	43. Which of the following are the objects of the Consumer Protection Councils:	-52
	practice'?	(i) the right to be protected against the marketing of goods and services which hazardous to life and property	ch are
	(1) Section 2(1)(d) (2) Section 2(1)(r)	(ii) the right to be informed about the quality, quantity, potency, purity, standar	rd and
	(3) Section 2(2)(r) (4) Section 3(1)(b)	price of goods or services so as to protect the consumer against unfair practices	trade
40.	Which Section of the Consumer Protection Act 1986 states about 'the Centre Consumer Protection Council'?	(iii) the right to seek redressal against unfair trade practices or restrictive trade practices or unscrupulous exploitation of consumers	actices
	(1) Section 7 · (2) Section 2	(iv) the right to consumer education	ran i
	(3) Section 5 (4) Section 4	Codes: (1) (i), (ii) & (iv) (2) (i), (ii) & (iii)	1 65
41.	Who shall be the Chairman of the Central Consumer Protection Council?	(3) (i), (iii) & (iv) (4) (i), (ii), (iii) & (iv)	
'bi liu	(1) The Minister in charge of consumer affairs in the Central Government	44. The number of official and non-official members in District Consumer Prot Council is prescribed by:	ection
	(2) The Minister in charge of consumer affairs in the State Government	(1) Central Government (2) State Government	
enibl	(3) The Prime Minister	(3) Governor of the State (4) State High Court	
	(4) The Speaker of Lok Sabha	45. What is the minimum age to be appointed as the member of consumer dispute red	dressal
42.	The Central Council shall convene at least meeting in every year.	forum/commission?	
1	(1) two	(1) 35 (2) 40 (3) 25 (4) 20	
	(2) one	46. For appointing as member of the consumer dispute redressal forum/ commission least years' experience in dealing with problems relating to economission	
	(3) three is all the region of the plant of the region of	law, commerce, accountancy, industry, public affairs or administration is required	1?
	(4) there is no such condition	(1) 15 years (2) 5 years (3) 10 years (4) 7 years	
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47.	7. Consumer Protection Act is significan	nt to : started and are governed and to make we
	(1) Immovable Goods	All the upin to be properly against the o
Y .,	(2) Movable Goods	- Attabase dus silfi or addinaveri
	(3) Particular Goods and Services	leup of the victorial and the digital strains
57	(4) All Goods and Services	respiration.
48.	B. How many rights does a consumer ha	ve under the Consumer Protection Act?
3	(1) 8	(2) 6 and the residence of other adjection
	(3) 4	(4) 5
49.	9. Under the Consumer Protection Act, 1	he rights of a consumer do not include to be:
	(1) Safety	(2) Current
olis	(3) Presented	
50.	O. When the seller manipulates the price	, it is known as :
	(1) Caveat Emptor	(b) / Simple of the control of the
S. Tales	(2) Unfair trade practices	e belaingheach a agu marail lei ag is malaile
	(3) Restricted trade practices	* opermensioners
	(4) None of the above	

Sr. No.:

(DO NOT OPEN THIS QUESTION BOOKLET BEFORE TIME OR UNTIL YOU ARE ASKED TO DO SO)



Paper I.D. No. : 57554

BBA 6th Sem.

Consumer Protection

Paper: BBAN-604

Time: 45 Minutes	N	Total Questions: 50	
Roll No. (in figures)	5526851	(in words) filly fine	Jaky turney 61x-thousand eight
Name of Exam.Centre	A	J'bum	Jaky fusury stx-thousand eight and filmond 377
Date of Examination :	19/10/2020	<u> </u>	A
Austr			Mali
(Signature of the Ca	indidate)	e si i ka ka ka	(Signature of the Invigilator)

CANDIDATES MUST READ THE FOLLOWING INFORMATION/INSTRUCTIONS BEFORE STARTING THE QUESTION PAPER.

- 1. Attempt any 40 questions.
- 2. The candidates must return the Question booklet as well as OMR answer-sheet to the Invigilator concerned before leaving the Examination Hall, failing which a case of use of unfair-means/mis-behaviour will be registered against him/her, in addition to lodging of an FIR with the police. Further the answer-sheet of such a candidate will not be evaluated.
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1.	is the standardized mark or	n Jewellery.	impul ipalara a
	(1) ISI	(2) FPO	uni i separa mons
	(3) Hallmark	(4) CERC	and of mahagain (1)
2.	are made to hear compla	ints of the value less	than 5 lakhs.
/	(1) Consumer Forum at district level		in a translation
	(2) State Commission		
	(3) National Commission		Allerianspired () 3
4 11 1	(4) None of the above		Ny Opinion County ()
3.	The District Council shall held	meetings every	year.
, 16	(1) One	(2) Three	nilat san an ee. 27 j
	(3) Two	(4) Four	agint sense & (6) *
4.	President of the District Forum shall b	e a person who has	
9	(1) District Judge		outon of Harts Harrist
	(2) District Collector		
	(3) Munsif Court Judge	ly giovens	regionality and the
	(4) High Court Judge	Mary trains training the	Unit primary and 18
5.	Each District Forum shall consist of president), one of whom shall be a wom	SANT STREET, STREET	r of members (excluding
*	(1) 4 (2) 2	(3) 3	(4) None of these

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3

6.	Who is the Chairman of the selection committee constituted for appointing chairman and members of the District Forum (CDRF)?		have jurisdiction to entertain complaints where the value of		
	(1) President of the State Commission	rupees.			
	(2) Chief Justice of the High Court	(1) 50 lakhs	(2) 20 lakhs		
	(3) Secretary in charge of the Department dealing with consumer affairs in the State	(3) 10 lakhs	(4) 5 lakhs		
	(4) Minister in charge of the Department dealing with consumer affairs in the State	11 Consumer Protection Act i	s significant to:		
7.	In the absence of the President of the State Commission, who will act as Chairman of	(1) Immovable Goods	(2) Movable Goods		
1 V 2	the Selection Committee constituted for appointing chairman and members of the District Forum (CDRF)?	(3) Particular Goods and S	Services (4) All Goods and Services		
- 4. 4	(1) Minister in charge of the Department dealing with consumer affairs in the State	12. Full form of CCI ?	CONTRACTOR OF THE LINE OF THE		
	(2) The Chief Justice of the High Court	(1) Competition Commiss	ion of India		
	(3) A sitting Judge of that High Court nominated by the Chief Justice of the High	(2) Competition Council of India			
	Court	(3) Competitor Commission	on of India		
all o	(4) Secretary in charge of the Department dealing with consumer affairs in the State	(4) None			
8/	The salary or honorarium and other allowances payable to the members of the District	13. How many rights does a consumer have under the Consumer Protection Act?			
1	Forum shall be prescribed by	(1) 8	(2) 6		
P1	(1) the Governor of the State (2) the National Commission	(3) 4	(4) 5		
	(3) the Central Government (4) the State Government				
9.	Every member of the District Forum shall hold office for a term of	14 MRTP Act stands for : (1) Monopolistic and Resi	tricted Trade Practices		
	(1) five years or upto the age of sixty five years, whichever is earlier	(2) Monopolistic and Res	erved Trade Practices		
10	(2) six years or upto the age of sixty five years, whichever is earlier	(3) Monopoly and Restricted Trade Practices			
	(3) five years or upto the age of sixty years, whichever is earlier		Special man and the control of the c		
	(4) six years or upto the age of sixty seven years, whichever is earlier	(4) Monopoly and Reserv	eu Traue Traences		
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(3) The Central Government or any State Government

- (1) Eliminate completion from the market
- (2) Charge unreasonable high prices
- (3) Deteriorate product quality
- (4) Follow kinked demand curve
- 16. Objectives of Competition Act except:
 - (1) Control of monopolies
 - (2) Concentration of economic power
 - (3) Prohibition of restrictive trade practices
 - (4) Prohibition of unfair trade practices
- 17. To provide protection to consumers against improper behaviour of the producer and seller is called:
 - (1) Consumer awareness
 - (2) Consumer protection
 - (3) Consumer welfare
 - (4) Consumer education
- 18. When a single consumer fails to get his rights protected, he seeks the help of:
 - (1) Trade Union
 - (2) Consumer Association
 - (3) Labour Union
 - (4) None of the above

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(4) All of the above

D

As per Section 2(1)(m) of Consumer Protection Act 1986, "person" includes:

- 24. As per Section 2(1)(c) of Consumer Protection Act 1986, "complaint" means any allegation in writing made by a complainant that a trader or service provider has charged for the goods or services a price in excess of the price.
 - (a) Fixed by or under any law for the time being in force
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 - (c) Displayed on the price list exhibited by him
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Codes:

(1) (a), (b) & (c)

(2) (a), (c) & (d)

(3) (a), (b) & (d)

- (4) (a), (b), (c) & (d)
- In case of death of a consumer who can prefer compliant under Section 2(1)(b) of Consumer Protection Act 1986:
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 - (iii) Financed or aided by the Central Government or a State Government for carrying out analysis or test of any goods with a view to determining whether such goods suffer from any defect

Codes:

(1) (i) & (ii)

(2) (ii) & (iii)

(3) (i) & (iii)

:(4) (i), (ii) & (iii)

(1) (i) Only

(2) (ii) Only

(3) Both (i) & (ii)

(4) None of the above

(i) a firm whether registered or not

- (ii) a Hindu undivided family
- (iii) a co-operative society
- (iv) every other association of persons whether registered under the Societies Registration Act, 1860 or not;

Codes:

(1) (i), (ii) & (iii)

(2) (i), (ii) & (iv)

(3) (i), (iii) & (iv)

- (4) (i), (ii), (iii) & (iv)
- 28. As per Section 2(1)(nnn) of Consumer Protection Act 1986, 'restrictive trade practice' include.
 - (i) delay beyond the period agreed to by a trader in supply of goods or in providing the services which has led to rise In the price
 - (ii) any trade practice which requires a consumer to buy, hire or avail of any goods or services as condition precedent to buying, hiring or availing of other goods or services

Codes:

D

29.	Which Section of the Con	sumer Protection Act 1986 states about 'unfair trade	33,	Which of the following are the	objects of the Consumer Protect	ion Councils:
	practice'?	of amout the protection from the first three to be		(i) the right to be protected a hazardous to life and prope		and services which are
	(1) Section 2(1)(d)	(2) Section 2(1)(r)		(ii) the right to be informed ab		
	(3) Section 2(2)(r)	(4) Section 3(1)(b)	1	price of goods or service practices	s so as to protect the consum	ner against unfair trad
30.		asumer Protection Act 1986 states about 'the Central		(iii) the right to seek redressal a or unscrupulous exploitatio	gainst unfair trade practices or r n of consumers	
	Consumer Protection Council	"?		(iv) the right to consumer educa	ation	
	(1) Section 7	(2) Section 2		Codes:		
	(3) Section 5	(4) Section 4		(1) (i), (ii) & (iv)	(2) (i), (ii) & (iii)	
31.	Who shall he the Chairman	f the Central Consumer Protection Council?		(3) (i), (iii) & (iv)	(4) (i), (ii), (iii) & (iv	'39. Under the Const
31.	who sharr be the Chamman of	i the Central Consumer Protection Council?	34.	The number of official and r	non-official members in Distric	ct Consumer Protection
- Parking	(1) The Minister in charge of	consumer affairs in the Central Government		Council is prescribed by:	out (a)	namadari (c)
	(2) The Minister in charge of	Consumer affairs in the State Government		(1) Central Government	(2) State Governmen	40 White the series i
grotino	(3) The Prime Minister	والأقريب فالموريا المرواف الوجوة الراجع فيالوال		(3) Governor of the State	(4) State High Court	ngmil maga 3 (1)
	(4) The Speaker of Lok Sabh		35.	What is the minimum age to be forum/commission?	e appointed as the member of co	nsumer dispute redressa
32.		vene at least meeting in every year.		(1) 35	(2) 40	a brillio smooth (4)
	(1) two			(3) 25	(4) 20	that with to that W 124
7 1 1	(2) one		36.	For appointing as member of least years' expense	the consumer dispute redressal	
	(3) three			law, commerce, accountancy, i	ndustry, public affairs or admini	stration is required?
	(4) there is no such condition		A A NE	(1) 15 years	(2) 5 years	.tro3 state (f))
	(1) there is no such condition			(3) 10 years	(4) 7 years	141 Canant Cove
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37. Consumer Protection Act	is significant to:	42. The maximum age of State Commission Member s	hould be:
(1) Immovable Goods	The best to be producted disches the schalleng	(1) 60 (2) 35	The state of the s
(2) Movable Goods	tomp (Arthor fait most beneficial to be reason the Ar	(3) 70 (4) 65	The state of the s
(3) Particular Goods and	Services		
(4) All Goods and Service	es	43. The maximum age of National Commission Memb	er should be:
38 How many rights does a c	onsumer have under the Consumer Protection Act?	(1) 60 (2) 35	Luncari forcett character to the
(1) 8	(2) 6	(3) 70 (4) 65	(1) Continue Protestion Act.
(3) 4	(4) 5	44. Which of the following forum can reappoint the sa	me person as to its member?
39. Under the Consumer Prote	ection Act, the rights of a consumer do not include to b	e: (1) National Commission	49 - the congruent has the rigin to
(1) Safety	(2) Current	(2) State Commission	and files
(3) Presented	(4) Informed	(3) District Commission	Ta Night or dusers
40 When the seller manipulat	es the price, it is known as:	(4) None of the above	(2) Roghi to study neurosaid.
(1) Caveat Emptor	III and (1): and all to the soul re-	45 In which forum it is compulsory to have a female n	
(2) Unfair trade practices	rein uit et latet ein se er se minimum hij ett ein "V	(1) National Commission	
(3) Restricted trade practi	ces Tradical model muscl	(2) State Commission	50. When or the following me the
(4) None of the above		(3) District Commission	(1) Soft-community by the bid
41. Which of the following car	nnot file a complaint?	(4) All of the above	(2) Institutes inspiritation
(1) Individual consumer	the entertain and a second to referrit the although, not	46. NRTP Act was implemented in :	(3) Grantoment
(2) Unrecognized consum	er organization		worth all to the 14 to 19 to 1
(3) State Govt.	2001 N) 2001 N 2	(1) 1970 (2) 1969	-year-make ty
(4) Central Govt.	2 (1996) (A) 2 (A) 2 (A)	(3) 1968 (4) 1967	Donald Contains
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47.	Acc. To Ramaswamy and Nama Kuma	ri, how many types of buying motiv	es.
	(1) 2	(2) 3	(6), (1)
	(3) 4	(4) 5	nc (1)
48/	Rights of consumer are protected under	notesimen 3 luminia PT to sept indique	ment and
/ .	(1) Consumer Protection Act 1986		TIA VIII
107	(2) Consumer Protection Act 1990		
	(3) Consumer Protection Act 1982		
	(4) Consumer Protection Act 1991	or alle tellowing forcett asir respons	
49.	The consumer has the right to get coright to:	ompensation against unfair trade pr	
À	(1) Right to choose	and Commission Com-	heica nea
	(2) Right to seek redressal		
	(3) Right to safety		1.
	(4) Right to information	is a suit or recollegeness if it may 9 i	dolfiwal 34
50	0. Which of the following are the ways a	and means of consumer protection?	mulacia d
1	(1) Self-regulation by the business	der Commission	airo (T)
	(2) Business association	Service units	6 to 500
	(3) Government		20 J- T
	(4) All of the above.	of bangarishmi awas	VALUE OF

Subject Consumer Protection

Set

ANSWER - KEY

1 2 1 2	3 4	5 6 1 4	7 8 9 3	9 10 2
11 12 1 2	13 14 4 2	15 16 1 3	17 18 2	19 20 2
21 22 4	23 24 3 4	25 26 4	27 28 /	29 30 2 4
31 32 3 1	33 34	35 36 2 3	37 38 3 4	39 40
41 42	43 44	45 46 4 2	47 48 2 2	49 50
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Subject Consumer Rotection

ANSWER - KEY

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Subject Consumer Rotechia

ANSWER - KEY

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Subject Consumer Rotection set -1

ANSWER - KEY

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W. Carris